

To Our Valued Customers:

The past several days have brought about changes to our daily lives that we have not seen for generations. As people all over the world take measures to slow the spread of COVID-19, I would like to take a moment to share some of the initiatives we are undertaking to ensure the health and safety of our employees and customers, while maintaining the continuity of business operations, so that we may continue to serve you through this difficult period.

Social Distancing: Effective today, we have suspended all non-essential corporate travel. We have also instructed our outside sales team to discontinue in person customer meetings. Beyond this, we have taken significant measures to convert as much of our staff as possible to a work from home structure. In the process of converting people to remote work, we have prioritized those members of our team with greater vulnerability to the illness. For those functions that cannot effectively convert to work from home, we are in the process of spreading out work stations to ensure a minimum of 6 feet of distance between employees.

Enhanced Sanitation Procedures: In addition to the hand sanitizer stations that are installed throughout our facilities, we have worked with our janitorial services to implement disinfectants with extra attention paid to high touch areas such as door handles, telephones and keyboards.

From a business continuity point of view, we believe the measures detailed above will serve to keep our team healthy and available to provide the service you have come to expect from Technosport. We know there is industry wide concern about product availability with disruptions to the global supply chains we all rely on. We have conducted a vendor by vendor assessment of vulnerability and are confident in our inventory position, both generally and in particular with those vendors deemed to have greater than average exposure to supply chain disruption due to COVID-19.

COVID-19 represents a global health crisis and to say we are sailing uncharted waters would be an understatement. At Technosport, we believe in a shared responsibility as members of the broader global community to do all we can to support public health, the health of our industry, and the economy, as we all work together to overcome this unprecedented challenge. We greatly value your partnership and are here to support you in any way we can.



Jim Shannon, President